

Final Report Narrative
Northwest Fair Housing Alliance
Grant No.: FEOI160030
Grant Term: December 1, 2016-May 31, 2018

1. Provide a description of each major SOW product (excluding reports) which details: the quantity of work, quality of work, and the thoroughness or usefulness of the work completed. Explain your assessment of the product's quality with specific examples.

NWFHA participated in a variety of education and outreach activities in Eastern and Central Washington focused on providing information to housing providers, social service providers, fair housing advocates, healthcare professionals, and housing consumers, about the Fair Housing Act's protections and NWFHA and HUD's investigation and enforcement services. During the 18-month period of the grant, NWFHA's output results met or exceeded the output goals, including the following products and activities:

TRAINING & TECHNICAL ASSISTANCE:

- Provided Fair Housing: Sex Discrimination technical assistance or training to 21 staff from Volunteers of America Emergency Shelter, VOA Transitional Living Programs, Hope House, and Open Doors Family Shelter.
- Provided technical assistance to 19 regional FHIP staff on Fair Housing: Sex Discrimination via emails containing EOI-NP FY15 approved PPT presentations, handouts and info sheets. Grantee also provided email of Fair Housing: Sex Discrimination EOI-G FY14 approved PPTs. Regional FHIP staff also attended the Fair Housing: Sex Discrimination webcasts on May 15, 16, 18, 20, 22, and 25th.
- Conducted webcasts on Fair housing and Sex Discrimination on May 15, 16, 18, 22, 25 and 30, 2018. Webinars had 235 registrants and 164 attendees from a wide variety of legal, social service, housing provider and community based organizations from approximately 9 states.
- Provided technical assistance on Fair Housing: Sex Discrimination via emails containing EOI-NP FY15 approved PPT presentations, handouts and info sheets to staff of Northwest Justice Project, Center for Justice, Odyssey Youth Movement, and our former partners of the EOI-NP FY15 grant: YWCA Spokane, Gender Justice League, and Legal Voice. Some staff from these organizations also attended the Fair housing: Sex Discrimination webinars during May 2018.
- Presented training at 2018 Inland Northwest Fair Housing Conference, Spokane, WA, April 26, 2018: Session A-4: Fair Housing: Sex Discrimination, to approx. 80 attendees.
- Presented to 7 housing providers at training at Eastern Washington University on May 3rd, 2018

COMMUNITY EVENTS ATTENDED (6):

- Attended 6 community events:
 - E. WA University Disability Practicum in Cheney, WA, April 6, 2017
 - Spokane Annual Homeless Connect, 2017
 - Latino Heritage Festival, (Fiesta Spokane) Spokane, WA, 2017
 - Unity in the Community, 2017
 - OUTSpokane's LGBT Pride Parade and Rainbow Festival, Riverfront Park, Spokane, WA, 2017
 - Immigrant and Refugee Resource Fair, 2017

RADIO INTERVIEWS:

Participated in 4 radio interviews to discuss fair housing:

- Persian Hour, KYRS, May 13, 2017
- Persian Hour, KYRS, June 20, 2017
- Queer Sounds, KYRS, Sept. 7, 2017
- SOS Spokane, KYRS, Apr. 19, 2018

PUBLIC SERVICE ANNOUNCEMENTS:

Placed TV, print, and radio public service announcements about fair housing:

- 30-second public service announcements were aired in 1,067 spots between 10/16/17 and 5/31/18 on KXLY TV and NXLY TV broadcasting from Spokane, WA.
- Published 12 PSAs in Spanish print media (6 in English and 6 in Spanish)
- Radio PSAs in Spanish are airing on KDNA between 6/1/18 and 9/30/18.

BROCHURES:

- Translated 3 brochures into Russian, Vietnamese, Chinese, Korean, Arabic, and Laotian, and posted to NWFHA's website (downloadable at:

<http://nwfairhouse.org/library>):

- *Fair Housing Rights for Tenants*
- *Women & Fair Housing*
- *LGBT Fair Housing Rights*

18 brochures (3 brochures in 6 languages) were emailed to 1,385 email addresses for landlords, social service providers, real estate agents, property managers, government agency personnel, and fair housing advocates.

- Developed a Reasonable Accommodation trifold brochure for housing consumers.
 - Provided the brochure to patient services coordinators at 10 community health clinics (8 CHAS Health offices, Frontier Behavioral Health, and TriCities Community Health), and individually emailed the brochure to 32 healthcare providers.

VIDEOS:

- Developed 3 fair housing videos in Russian, placed on NWFHA's YouTube channel
 - Developed video, *Fair Housing Rights for Tenants*, in Russian: <https://youtu.be/8w5f6psT1KY>
 - Developed video, *Women and Fair Housing*, in Russian: <https://youtu.be/BGHv-cXiuz4>
 - Developed video, *LGBT Fair Housing Rights*, in Russian: <https://youtu.be/k9XrOv2xLtE>

SOCIAL MEDIA / INTERNET:

- Used Twitter and Facebook social media to distribute FH articles and information
 - Continued updating sex discrimination website developed for FY15 EOI-NP Sex Discrimination grant: www.sexdiscriminationinhousing.org
2. Have all tasks been completed and all products submitted as identified in the grant? If there were any tasks which were not completed, identify them and explain why.
- Yes.
3. Describe how well you met completion times in line with those originally estimated. If there were problems, describe the problem and what you could do to fix it in similar future grant activities.
- All tasks completed on time.
4. Describe how the expertise of the organization has improved over the life of the grant.

The continuation of fair housing education by NWFHA during the period of this grant has enhanced and continued our capacity and ability to provide fair housing education. Specifically, we developed the following tools which we will continue to use in the future to inform the public in Region X about fair housing rights and remedies, including:

- 3 fair housing brochures translated to 6 additional languages
- 3 fair housing videos in Russian
- A brochure to assist people with disabilities and their healthcare providers with understanding the reasonable accommodation request process