



Success story highlight

LIVE-IN CAREGIVER



Tim, a resident living with disabilities, requested a reasonable accommodation for a live-in caregiver to help support his independence and daily living needs. Management denied the request because his unit was considered too small for an additional occupant. However, Tim was never informed that transferring to a larger unit could have made the accommodation possible.

Due to communication challenges related to his disabilities, Tim struggled to get clear answers about the accommodation denial. He made several attempts to resolve the issue and better understand his options, but management began to perceive his repeated efforts for clarification as hostility rather than recognizing the barriers he was experiencing.

Feeling overwhelmed and unsure of next steps, Tim contacted the Northwest Fair Housing Alliance (NWFHA) after remembering a previous presentation he had attended. He shared his situation and the difficulties he had experienced communicating with management.

NWFHA staff reviewed the situation with Tim, clarified the accommodation process, and identified that a unit transfer had not been explained as an option. With this guidance, Tim was able to better understand his rights and move forward with a clearer sense of direction and support. NWFHA submitted requests on his behalf for a transfer to a larger unit and a live-in caregiver accommodation, helping ensure his needs were fully and accurately communicated. Both accommodations were granted.

The federal **Fair Housing Act** protects rental housing applicants, tenants, homeowners, prospective homebuyers, and mortgage borrowers from discrimination based on:

***race, color,
religion, sex,
national origin,
familial status and
disability***



To file a fair housing complaint contact:

**Northwest Fair
Housing Alliance**
35 W Main, Suite 250
Spokane, WA 99201
(509) 325-2665
www.nwfairhouse.org