



Success story highlight

REASONABLE ACCOMMODATION:

FRAGRANCE FREE ENVIRONMENT IN HOUSING

Jonathan (name changed to protect privacy) is a person with disabilities. He has fragrance sensitivity that triggers reaction such as headaches, dizziness, and severe respiratory irritation. He requested many times to the property management that they stop using strong fragrance in the building but his request were dismissed.

He sought support and contacted Northwest Fair Housing Alliance (NWFHA). We drafted a formal reasonable accommodation request to the property manager to stop using products with fragrance smells in the building and provided a supporting doctor verification letter from his health care provider.

The reasonable accommodation was granted, and the property management will transition to use only products with Low-VOC. Having fragrance free housing will provide a safe place for Jonathan and other people with disabilities and fragrance sensitivities and will improve indoor air quality.

Testimony from Jonathan:

"It is invaluable to have an organization that provides support, guidance, information regarding housing rights, as well as assistance when available. Organizations like Northwest Fair Housing Alliance deserve support and visible presence in our communities. Their work helps advance fairness and justice in one of the most fundamental areas of life: the home we live in."



The Federal Fair Housing Act protects rental housing applicants, tenants, homeowners, prospective homebuyers, and mortgage borrowers from discrimination based on:

race, color, religion, sex, national origin, familial status and disability



To file a fair housing complaint call:

Northwest Fair Housing Alliance
35 W Main, Suite 250
Spokane, WA 99201
(509) 325-2665